



16 August 2016

NOTIFICATION OF SENSIGUARD® NAME CHANGE

Dear Valued Customer:

Re: SensiGuard Name Change to ColdStream® Site

This letter is to inform you that the present product name of “SensiGuard®” will be changed to “ColdStream® Site” on 15 September 2016.

This is a corporate branding decision to better align and minimize any confusion between product portfolio offerings from Sensitech.

Change details

1. Portal:
 - a. FROM <https://sensiguard.sensitech.com>
 - b. TO <https://cssite.sensitech.com>
2. Brand names
 - a. System Level Names
 - i. FROM SensiGuard®
 - ii. TO ColdStream® Site
 - b. System Components: Network Controller, Repeaters, Alarm flashers
 - i. FROM SensiGuard®
 - ii. TO ColdStream® Site
 - c. Sensor Components: Previously known as “SensiGuard SensiLoggers”
 - i. FROM SensiGuard® SensiLoggers
 - ii. TO TempTale® Site

Effective date of 15 September 2016

- Portal login URL will change
- All new installations and/or swap outs will be branded as ColdStream Site and TempTale Site. Accompanying documentation such as Test and Validation documentation will reflect the new product names.
- Certificate of Calibration documents will reflect the name of the unit at the time of calibration and not the ship date
- All requests for Post Certificate of Calibrations will change
- Existing equipment, labels, and documentation will remain branded as is until the hardware is swapped out as per the scheduled expiration periods.
- System or firmware updates on or after 15 September 2016 will reflect the new product naming convention in the accompanying documentation.

Not Affected

- The Portal screens and Standard scheduled reports only include the company logo
- Existing equipment, labels, and documentation will remain branded as is until the hardware is swapped out as per the scheduled expiration periods.
- The Certificate of Calibration for units shipped after 15 September but calibrated before 15 September will carry the SensiGuard brand name

Customer Support

Should you have any questions regarding this notification, please contact your local Support Services Representative or one of our Regional Headquarters:

USA World Headquarters:	1-800-843-8367 or +1-978-927-7033
South America:	+56-2-941-6600
EMEA:	+31-252-211-108
Asia:	+852-2542-6812

Support Services can also be reached via email: support@sensitech.com

Kind regards,

Art Michaud
Director, Product Management
Sensitech Inc.
amichaud@sensitech.com