



# SensiGuard®

## Global Command & Control Centers

### Real-Time Cargo Monitoring and Response

**SensiGuard® Global Command & Control Centers (C3)** help to secure over 500,000 shipments on average annually. Our resolution protocol is unparalleled for effectively recovering and securing loads.

We maintain supply chain integrity both locally and across borders by ensuring that shippers, carriers, drivers and distribution teams secure valuable goods by utilizing the latest security best practices. No matter where or what type of cargo, **SensiGuard Cargo Security Services** can help to ensure seamless delivery to an intended destination safely and securely by utilizing one of the industry's most comprehensive, end-to-end active monitoring services 24/7. With C3 locations around the globe, our operators have the language capabilities to communicate with drivers, dispatch, and law enforcement no matter where in the world your cargo is traveling.

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### Active Monitoring

SensiGuard Services actively monitors shipments, events, and locations from origin to destination using embedded tracking technology and the management of pre-defined security protocols. Before a shipment leaves the dock, a tracking device is embedded at the pallet level and “activated” for monitoring by our SensiGuard Global Command & Control Centers.

While monitoring shipments, the C3 can alert deviations in real time related to location, motion, light, and temperature—all factors that can indicate a threat to the integrity of a shipment. And threats are measured beyond the cost of a stolen load; loss of product integrity could expose an organization, and its customers, to significant risks such as loss of sales, public relations, investigation, and insurance.

Our robust active monitoring process also includes:

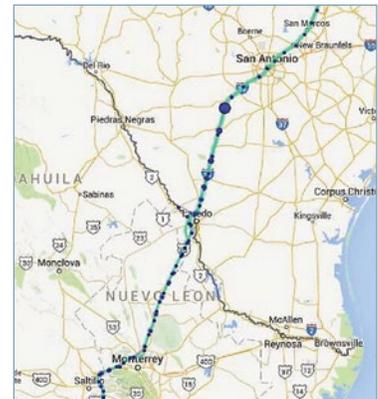
- Pre-determined georoutes designed to utilize low-risk lanes
- Driver departure interviews
- Cargo departure and arrival confirmations

- Notification alerts of geofence breaks or violations of Standard Operating Procedures (SOPs)
- A designated program manager provides operational and compliance metrics, such as carrier patterns, risk propensity, and shipment-level performance evaluations
- Actionable alerts received deviating from a pre-determined security plan; the Global Command & Control Center is notified and an investigation is initiated immediately. Situations include: route deviation, unauthorized stops, and early departures and delivery.
- Georouting is used to create a virtual fence around a shipment once the safest route is established; if a deviation is detected, notifications are launched immediately and SensiGuard C3 escalates a resolution process.
- Theft Recovery begins during the escalation process; SensiGuard C3 works with local authorities across the globe to recover the shipment in its entirety.

## Wherever you are in the world, SensiGuard Global Command & Control Centers can monitor in-transit, high risk products.



A VizComm™ device en route from Ireland with a stop in England and arriving in Germany. The Global Command & Control Center has capabilities to monitor intermodal shipments across country lines.



A VizComm™ device pings through a pre-determined georoute while in transit crossing the border from Mexico to the U.S.

Sensitech Inc. is focused on delivering supply chain visibility solutions that track, monitor and protect products for global leaders in the food, life sciences, consumer goods, and industrial markets. Our solutions are focused in three key areas: quality and compliance, supply chain security, and logistics performance management. Quality and compliance solutions address temperature-sensitive, complex supply chains focused on delivering the highest quality possible, while our supply chain security solutions help to mitigate risks associated with theft, diversion and chain of custody. Sensitech's logistics performance solutions deliver origin-to-destination, real-time transparency to any in-transit journey. Sensitech Inc. is an ISO 9001:2015 company, headquartered in Beverly, Mass., with over 35 sales, service and distribution locations around the world. Sensitech is a Carrier company, a leading provider of heating, air conditioning and refrigeration systems, building controls and automation, and fire and security systems leading to safer, smarter, sustainable and high-performance buildings. Unless otherwise indicated, all trademarks and service marks are the property of Sensitech Inc. Visit [www.sensitech.com](http://www.sensitech.com) for additional information. ©2020 Carrier. All Rights Reserved.

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