



SensiWatch® Shield

It's six o'clock. Do you know where your cargo is? Don't fall victim to cargo theft. Protect your business. Protect your cargo. SensiWatch Shield security services fill the risk gaps in your supply chain so you can rest easy.

The **SensiWatch® Shield** security solution provides a comprehensive program to prevent cargo security gaps. Utilizing industry **best practices** through continuous customer compliance and feedback, **SensiWatch Shield** offers uninterrupted, real-time monitoring of cargo from origin to final destination. Further, **SensiWatch Shield** includes immediate escalation processes in the event of a suspected security breach or theft incident.

Leveraging real-time IoT data from embedded devices and telematics feeds combined with advanced analytics, Sensitech continuously evaluates individual shipment risk and proactively manages events based on **pre-defined security protocols**. These protocols are utilized to reduce in-transit risk and are derived by Sensitech's **security professionals** who scrutinize tactics, techniques and procedures used by cargo thieves. Utilizing the state-of-the-art **Sensitech Command & Control Center (C3)**, SensiWatch Shield puts eyes on the cargo 24/7/365.

SensiWatch Shield deploys covert IoT tracking devices that are embedded in customer cargo and leverages existing IoT feeds from telematics systems installed in trucks and trailers. Covert tracking devices utilize cellular and GPS technology to provide precise location accuracy globally. Devices are battery powered and appropriately sized to allow for simple covert placement. **VizComm™ tracking technology** provides the real-time global visibility required for an effective **electronic freight security program (EFS)**.

Sensitech has multiple Command & Control Centers around the globe to monitor cargo 24x7x365. SensiWatch C3 representatives provide comprehensive shipment monitoring

globally across multiple modes of transit and carriers. The C3 will initiate steps for the resolution of issues encountered with shipments requiring constant surveillance, such as a deviation from a pre-determined route, unauthorized stops, or failure to comply with transport and delivery protocols. Advanced analytics are continuously evaluating the shipment behavior and assessing risk based on movement, crime risk in a given area, adherence to logical routing, door opening, temperature, and other factors that help determine current shipment risk and trigger an escalation.

In the event of a suspected security breach or theft incident, the **Emergency Response Team (ERT)** engages quickly to coordinate law enforcement response. The Sensitech team has law enforcement liaisons on staff who are industry **experts in cargo crime, transportation and logistics security**, and who have extensive law enforcement contacts.

A dedicated **Program Manager** maintains constant oversight for a **SensiWatch Shield** program. The Program Manager receives cargo theft Intelligence provided by the **Sensitech Supply Chain Intelligence Center (SCIC)** and works with a company's logistics team to assess data and maintain protocol expectations.

The Sensitech Operations Analyst team provides statistically rich reports so the Program Manager can provide proactive and best practice, cargo security recommendations, along with carrier pattern risk overviews, and quarterly business reviews for continuous improvement. The SensiWatch Insights mobile application is available to customers to access up-to date information about shipment risk, open escalations, and the current location and condition of all shipments.

