12 October 2020

NOTIFICATION OF CHANGE

Dear Valued Customer:

Re: Firmware Upgrade and Logo Change to PDF Report Generated by TempTale® Ultra Monitors

This letter is to inform you of a firmware upgrade to the TempTale® Ultra (TT Ultra) temperature and humidity monitors that will generate a PDF report which displays our new corporate logo. This new corporate logo represents the successful integration of Sensitech with the new stand-alone Carrier Global Corporation (NYSE:CARR). Sensitech's integration with Carrier since 2006 provides Sensitech with a reach that allows our monitoring solutions to further meet the needs of the growing worldwide cold chain.

Deployment Schedule

TT Ultra temperature and humidity monitors programmed with this updated firmware release will begin shipping to customers starting <u>01-JAN-2021</u>.

Notes:

1. This firmware upgrade has no impact on the operation and performance of the TT Ultra monitor.
2. No software upgrade to either ColdStream® CCM, ColdStream® Select or TempTale® Manager Desktop software is required to support this change.

Customer Support

Should you have any questions regarding this notification, please contact your local Client Services Representative at one of our Regional Headquarters:

USA World Headquarters:	1-800-843-8367 or +1-978-927-7033
South America:	+56-2-941-6600
EMEA:	+31-252-211-108
Asia:	+852-2880-0780

Client Services can also be reached via email at sensitech.clientservices@carrier.com.

Example of the Updated PDF Report:

The header of the PDF report has been updated to display our new corporate logo.

SENSITECH

TempTale® Ultra

Serial #: HFJRN024JV

Alarm Status

OK ✓

Monitor Configuration

Start Up Delay:	0 sec	Interval:	10 sec

Monitor Read

On :	14-SEP-2020 8:49:23 PM	By :	TempTale®Ultra
Note:	All Times in GMT		

Recorded Data

First Point:	14-SEP-2020 8:07:57 PM
Stop Time	14-SEP-2020 8:49:23 PM
Number of Points:	249
Trip Length:	41 min

Summary Data

Low Extreme:	26.6 °C @ 14-SEP-2020 8:26:07 PM
High Extreme:	29.4 °C @ 14-SEP-2020 8:46:27 PM
Mean ± Std Deviation:	27.8 °C ± 0.9 °C
Mean Kinetic Temperature:	27.9 °C
Activation Energy:	83.144 kJ/mol

Alarm Summary

Alarm Data

Alarm	Alarms Settings	Degree Minutes	Threshold (Type)	Total Time	Number of Events	Triggered	Status
Ideal range	>=-30.0 °C <=70.0 °C	--	Unlimited	0 d 0 h 41 m	1	--	--
Alarm 1	Over 70.0 °C	0.0 °C min	0 d 0 h 0 m (S/E)	0 d 0 h 0 m	0	--	OK
Alarm 2	Under -30.0 °C	0.0 °C min	0 d 0 h 0 m (S/E)	0 d 0 h 0 m	0	--	OK

Thank you for your continued support of Sensitech and our supply chain visibility solutions.

Kind regards,

Al De Leo

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