

To: Sensitech Customers
From: Client Services
Date: 21 May 2014
Re: Clarification on alphanumeric serial number formatting on serialized products

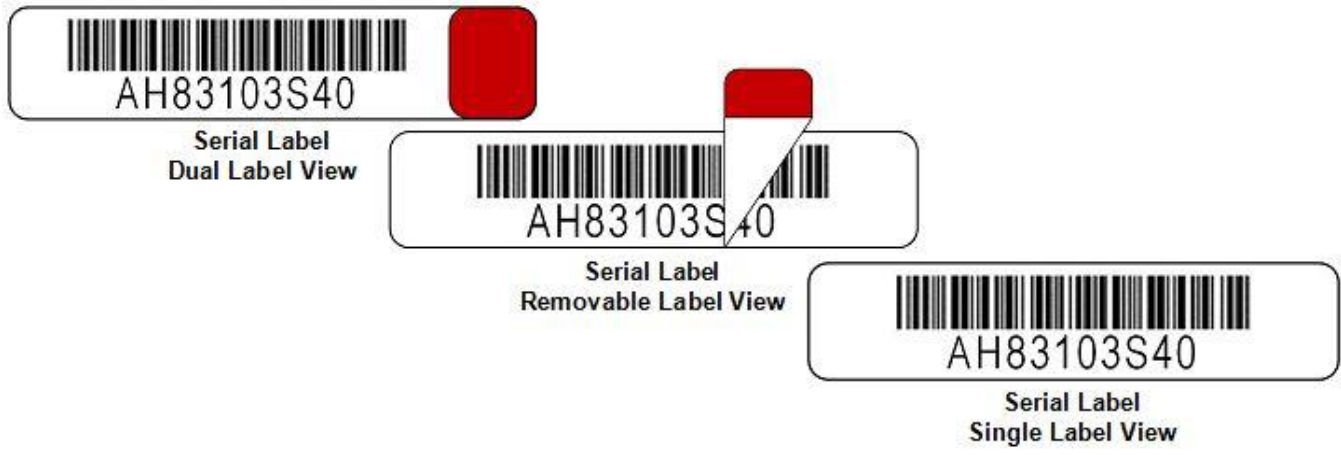
Sensitech Products

All serialized products.

Reason For Notification

Sensitech has introduced alphanumeric serial numbers to our products. The TempTale monitors containing this revised format may contain a combination of upper case letters, from the English alphabet, along with numbers. Please know that:

- The alphanumeric serial numbers may be entered into any of our software programs in the uppercase, lowercase or in a combination case format.
For example: Lower Case: ah83103s40
 Upper Case: AH83103S40
 Combination Case: aH83103S40
- The letters I, L, O, and U will not be used in the serial numbers. This will reduce the chance of mistaking these letters for numbers.



Customer Support

If you have any questions about this information, please contact your local Client Services team at one of our Regional Headquarters.

USA World Headquarters: 1-800-843-8367 or 1-978-927-7033
South America: +56-2-2-941-6600 (Chile) or +55-19-3399-8650 (Brazil)
EMEA: +31-252-211-108
Asia: +852-2542-6812
Global Email: clientservices@sensitech.com

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