

1 Feb2016

NOTIFICATION OF CHANGE

Dear Valued Customer:

This letter is to inform you that Sensitech will be removing the Trip Number and corresponding barcode from the front label of TempTale® monitors.

Description of Change

The 8-digit numeric “Trip Number” and corresponding barcode printed on the front label of TempTale monitors as shown, will be removed.

This change impacts a printed feature on the front label only. There is no change to the functionality of the TempTale monitor or to the format of the 10-character serial number label located on the top or bottom edge of the monitor housing.

Note: This change does not impact TempTale USB, TempTale USB Dry Ice or TempTale USB Multi-Alarm monitors as these monitors do not use Trip Numbers.

Reason for Change

Discontinuing the “Trip Number” is a result of Sensitech’s commitment to Continuous Improvement and is a direct result of customer feedback concerning the usability and traceability of TempTale monitors in both Sensitech software applications and customer business systems.

Benefits

- Eliminates confusion between the 8-digit trip number printed on the face of the monitor and the 10-character serial number printed on the side of the monitor housing.
- Establishes the 10-digit character serial number as the unique identifier utilized for traceability.



Deployment Schedule

The rollout to customers of using only “Non-Trip Number” labeled monitors will begin in early February 2016.

Customer Support

If you have any questions, please contact your local Client Services team at one of our Regional Headquarters:

USA World Headquarters	1-800-843-8367 or +1-978-927-7033
South America	+56-2-2-9416600 (Chile) or +55-19-3399-8650 (Brazil)
EMEA	+31-252-211-108
Asia	+852-2542-6812
Global Email	clientservices@sensitech.com

Thank you for your continued support of Sensitech and our cold chain visibility solutions.

Kind regards,



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