



February 20, 2017

Dear Valued Customer:

We would like to provide you with a notification regarding the Ryan® Universal Transit Instrument (UTI) that you have been purchasing from Sensitech Inc.

Over the past 20 years, the Ryan UTI has proven to be popular for its automatic 100% pre-shipment performance validation and post-trip verification testing. Many of the parts required for manufacturing are now obsolete, and our volumes no longer warrant further design investments. For these reasons, Sensitech will no longer sell the Ryan UTI after March 31, 2017. For those customers who purchase the Ryan UTI on or before March 31, 2017, Sensitech will continue to offer chart-return services through March 31, 2018.

In the very near future, Sensitech will be contacting you to discuss various options for transition. Post-trip validation services are available for all of our electronic monitors; a nominal fee is charged for these services. Our highly reliable temperature dataloggers are available in a variety of styles – rugged, compact conventional monitors; wireless with hands-free download; and real-time varieties offering time, temperature, and location information. All are 100% tested to NIST traceable standards.

In addition, Sensitech continues to offer its highly reliable Ryan EZT and Ryan CR1 strip chart recorders.

If you would like to make a final purchase, please call Sensitech's Client Services at 800-843-8367 to make arrangements. Feel free to preview our line of TempTale® temperature dataloggers at www.sensitech.com.

We regret any inconvenience this decision may have on your day-to-day operations. If you have any questions or concerns, please contact your Account Manager or feel free to call me directly. As always, thank you for your loyalty and business.

Best regards,

Elizabeth Darragh
Vice President
Global Marketing Communications